

# Olympia iPhone Repair - Limited Time Warranty

## What's covered?

Our 90-day limited time warranty covers defective or malfunctioning parts as well as our technician workmanship. Accidental physical damage or improper use of device and liquid damage does VOID the warranty. Liquid damaged devices are not covered under warranty. Placing a new part into a liquid damaged device does VOID the warranty offered on that part. Previously disassembled phones are not covered under warranty. Refunds are credit or exchange only. Receipt must be presented with Valid ID matching original repair form to redeem warranty. Must be within warranty period to redeem warranty.

## What's Not Covered?

- Cosmetic issues
- Diagnostic
- Water damage – device and parts placed into device are not covered
- Services
  - Airtime
  - Unlocks
  - Jailbreaks
  - APN settings
- Accidental Damage/Improper Use
- Loss of, or damage to, your data.

## Processing a Warranty

1. Receipt and Valid ID must be present
2. Receipt must be within warranty period (90 days from initial transaction date)
3. Original Repair Form must accompany new warranty form
4. Device must be inspected by a technician and re-diagnosed to determine if warranty is valid as well as address the issue/repair.
5. No extension of warranty

- Water damage is non-refundable \$50 charge for treatment. Quotes on further repairs can be provided post-treatment.
- Refunds are credit or exchange only. (exceptions – If we sell a customer a phone and the phone cannot be activated due to dirty ESN, we can issue a refund (same payment method as original purchase) – Customer MUST HAVE RECEIPT – Proof of purchase.
- Malfunctioning or defective parts as well as workmanship is covered under our 90-day warranty. Broken glass/LCD and water damage voids warranty. Previously disassembled phones are not covered under warranty. Water damaged phones are not covered under warranty – if our good part is put into a water damaged device, the part is not covered under warranty.